

Cancellation Policy

Should you need to cancel your booking we will endeavour to carry your deposit/payment forward to any future booking. Cancellation will take effect on the date received by us and may be done by telephone but needs to be confirmed in writing within 7 days by post or email. No written confirmation will result in the deposit being retained by us in full.

Cancellation charges apply as follows;

- Cancellation 3 months or more before due date, full repayment of deposit less a £20 administration charge, (or deposit carried forward to a subsequent booking, no fee)
- Cancellation 2 to 3 months before due date 80% of deposit paid will be refunded less £20 administration charge.
- Cancellation 1 to 2 months before due date 50% of deposit paid will be refunded less £20 administration charge.
- Cancellation 1 month or less no refund of deposit.
- Written proof of extenuating circumstances will be considered on any disputed refund.
- If we are unable to provide the booked holiday and have had to cancel before the holiday is due to start, you are entitled to a full refund of any monies paid